



Document Delivery Service disruption

Canada Post strike

De Thomas Wealth Management has plans in place to handle any interruption in business service due to the strike and will continue to monitor the situation closely

What you need to know

- There could be a delay in receiving documents recently sent through the postal service. Any document sent or expected to be received via the postal service and can be resent using an alternative delivery option, such as via our secure client portal, secure email delivery or fax.
- Where you do not have access to alternative delivery services, you will have the option for document pickup from a Branch Office.
- You can continue to access your accounts and documents online 24/7.
- We encourage setting up electronic access to your client portal to view documents online as well as setting up electronic delivery of your account statements.
- To register for online access and electronic delivery of statements, click this link <https://fund.dethomaswealth.com/myportfolio/> and select the option “register now”
- If you already have an online account set-up but have not registered for electronic statement delivery, please [“how to guide”](#) here

You can contact your advisor directly or if you require further assistance, please contact us.



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